



Effective Design, Implementation,  
and Support for Your HRMS Needs

## Customer Success Story

# Dresser & Associates Engineers An Ideal HRMS Solution For Tensar Corporation

### *Sage Abra HRMS Proves An Indispensable Tool*

**T**ensar Corporation is a full-service provider of specialty products and engineering services. Its products and services are used in the cost-effective development of commercial, residential, industrial, and municipal sites, as well as in transportation infrastructure. With a North American workforce spanning several states and numbering more than 300, the company requires a flexible and full-featured human resource management solution. At Tensar Corporation, that solution is Sage Abra HRMS, backed by the capable team at Dresser & Associates.

#### **An Indispensable Tool**

Tensar Corporation implemented Sage Abra HRMS more than two decades ago, but much of the power and functionality of the software remained untapped until Donna Peavey joined the HR Department as Payroll and Records Administrator three years ago. "Sage Abra is a fabulous product, and I knew it was capable of doing more for Tensar," she says.

Tensar Corporation contacted Dresser & Associates, a premier Sage Abra business partner for advice. "I liked them immediately," Peavey says. "Dresser & Associates is extremely easy to deal with and very accessible. They came on site and together we walked through the product and discussed ways we could really make it work for us. As a result, Sage Abra has become an indispensable tool, a real workhorse."



#### **Flexible Reporting Options**

The reporting tools within Sage Abra have proven to be a favorite of Peavey. "Abra Secure Query is ideal for quick inquiries of any kind. I can pick and choose the data I want and export it to my desktop, a printer, or to a spreadsheet," she says.

When a more sophisticated reporting requirement arises, Peavey turns to Crystal Reports®. Peavey hasn't come across a report need that the software can't handle. "Even the forms in Sage Abra can be modified using Crystal Reports," she says. "Dresser showed us how to add employee vacation accrual data to the payroll check stubs—this has eliminated a lot of employee calls to our department."

#### Customer Information:

##### **Tensar Corporation**

Headquarters:

**Atlanta, Georgia**

Industry:

**Manufacturing**

Web Site:

[www.tensarcorporation.com](http://www.tensarcorporation.com)

Sage Software:

##### **Sage Abra HRMS**

- HR
- Attendance
- Toolkit
- Alerts
- Link

## About Dresser & Associates:

Dresser & Associates is the leading solution provider for Sage North America. Dresser has been providing unique solutions for hundreds of businesses and providing them with the most productive and effective uses of current technology. Its mission is to provide quality services and cost effective solutions in order to ensure successful implementations that are on time and within budget. Dresser is committed to providing products and services that meet its customers' needs and exceed their expectations. Dresser has been selected for the Sage President's Club for the last eight years, the Sage Chairman's Club for the last four years, and has recently received the distinction as a National Partner for Sage. The company exclusively supports and services Sage Abra software products and works closely with other VARS (value added resellers) to provide turnkey solutions to customers.

## *"Sage Abra is the right HRMS tool for us, and Dresser & Associates is an awesome partner."*

### Integrate With ADP

Tensar Corporation outsources its payroll processing to ADP and uses the provider's web-based time management software, EZ-Labor, to collect employee hours worked from each of its locations. Dresser & Associates configured the Abra Link module to transfer hours worked and vacation time from EZ-Labor into the Abra Attendance module. "Now our employees can request time off in EZ-Labor and when their boss approves the time, the information flows into Sage Abra," Peavey explains. "No more manual entry."

Dresser & Associates also configured the Abra Link to send updated data back to ADP and EZ-Labor from Sage Abra. "When we make changes to an employee's pay rate or their address or their benefits, the Abra Link pushes that information out to ADP so we only have to enter it one time," adds Peavey.

### Overall Efficiency

Another favorite of Peavey's are the custom panels she can set up within Sage Abra to organize and quickly access her most-used tasks and reports. "I keep four main items on my custom panel," she explains. "Rather than navigating several menus, it is so handy to go to one spot to view and launch the tasks that I use most."

The overall efficiency gains provided by Sage Abra deliver the largest return on investment. "It's a completely integrated solution," notes Peavey. "Even though we outsource payroll, with Dresser's help we are able to link our HR system with Payroll. Our HR and Payroll staff has all of the information they need to respond to questions from employees and management and ensure that we are compliant in all of the states we operate."

### Trusted Support

Peavey knows first hand that a knowledgeable partner makes the difference when implementing and utilizing a sophisticated software package. "Dresser & Associates has really helped us gain self sufficiency with Sage Abra," she says. "Other support providers may try to keep you dependent on them for every question, but Dresser works to help us understand how the product works and how we can adapt it to our organization. We are very pleased with their support, it is worth every penny."

Peavey concludes, "Sage Abra is the right HRMS tool for us, and Dresser & Associates is an awesome partner."



Toll-Free: 866-885-7212  
Fax: 207-885-0816  
info@dresserassociates.com  
www.dresserassociates.com



### Locations:

Northeast:  
243 U.S. Route 1  
Scarborough, ME 04074  
207-885-0809

Southeast:  
3535 Peachtree Road NE  
Suite 520-264  
Atlanta, GA 30326  
678-772-7099

Florida:  
2643 Gulf to Bay Blvd.  
Suite 1560-441  
Clearwater, FL 33759  
727-366-6922